



# SURI VIDYASAGAR COLLEGE

(Govt. Sponsored & Constituent college of the University of Burdwan)

SURI, BIRBHUM, PIN - 731101, Ph. No. 03462-255504

Website : [surividyasagarcollege.org.in](http://surividyasagarcollege.org.in), e-mail : [surividyasagarcollege1942@gmail.com](mailto:surividyasagarcollege1942@gmail.com)

This Institution is Ragging Free

## NOTICE

Date: 08/12/2018

All members of Grievance Redressal Cell are informed that a meeting will be held on 12/12/2018 at Principal Chamber from 2 p.m. All members are requested to present <sup>in</sup> the said meeting positively.

  
Signature of Convenor

  
Signature of Principal

  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE



### Invitee Member:

1. Head Clerk, Day & Evening
2. Prasenjit Saha, Mathematics.

2018-19

# Meeting Resolution Book

Serial No of Meeting: 1.

Date of Meeting: 12/12/2018

Venue of Meeting: Principal Chamber

Time of Meeting: 2 p.m.

## Name of Member Present

- |                               |                                   |
|-------------------------------|-----------------------------------|
| 1. J.K. Mishra                | 6. Subhroni Mondal                |
| 2. <del>Shakti</del> 12/12/18 | 7. Borun Chandra Mondal           |
| 3. Sanjay Mondal              | 8. Malay Das                      |
| 4. Prasanta Saha              | 9. <del>Subhroni</del> 12/12/2018 |
| 5. Haradhan Mondal            | 10.                               |

## Resolution Adopted

Grievance Redressal Cell meeting held on 12/12/2018 at Principal Chamber from 2 p.m. The following points were discussed in the meeting. The types of complaints lodged by the students and resolved action were discussed.

S.No	Date of complaint	Issue of complaint	Students Name	Action taken with date.
1.	07/08/2018	water seepage in Hall/84	Jagriti Paitandi (BNGID) 206010516	Status - problem already resolved on 11/08/2018. water seepage after storm: staff alerted and solved.
2.	12/4/2018	Cleanliness of Room No A/109 due to bird droppings etc.	Gopal Mondal (HISA) 201701031878	Problem resolved on 13/4/2018 windows properly fixed.

Sl. No	Date of complain	Issue of complain	Student Name	Action taken with date
3.	21/11/2018	Demand for additional toilet facility especially for girls students	Aditya Roy (B.A. Gen) 20170103281	we took action on 23/11/2018. The committee placed in concerned call for discussion to take further action. Matter addressed through RUSA fund.

Shakti  
14/12/18



J. Prasad  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE



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Date: 18/06/2019

## NOTICE

All members of Grievance Redressal Cell are informed that a meeting will be held on 22/06/2019 at Principal Chamber from 1.30 p.m. All members are requested to present the said meeting positively.

*Chatterjee*  
18/6/19  
Signature of Convenor

*J.K. Paul*  
Signature of Principal  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE



Invitee member:  
1. Head Clerk, Day, Evening  
2. Basrajit Saha, Mathematics

2018-19

# Meeting Resolution Book

Serial No of Meetings:- 2

Date of Meeting:- 22/06/19

Venue of Meetings:- Principal Chamber. Time of Meeting:- 1:30 P.M.

## Name of Member present.

- |                     |                             |
|---------------------|-----------------------------|
| 1. J. K. Panigrahi  | 6.                          |
| 2. Anandhan Mondal  | 7. Sanjay Mondal            |
| 3. Dhatta 22/06/19. | 8. Borun chandra Mondal     |
| 4. Malay Das        | 9. Indrani Mondal           |
| 5. Prasenjit Saha   | 10. <del>...</del> 22/06/19 |

## Resolution Adopted

A meeting of Grievance Redressal committee held on 22/06/2019 and discussed the following issues:

Complaints Date:- 20/05/2019

Name of the Students :- Kazi Md. Rohan (BOT)

Roll of the Student: 201601053204

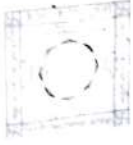
Issue of complain: Demand for better and more hygienic food in canteen. Also a request for making fast food available.

Action Taken with date 24/05/2019: The committee members visited the canteen asked to workers for maintain better cleanliness, hygiene and serve more nutritious food. They also suggested to avoid fast food as per UGC guidelines.

Dhatta  
22/06/19



J. K. Panigrahi  
PRINCIPAL  
SRI VIDYASAGAR COLLEGE



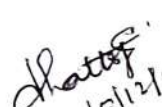
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## NOTICE

Date: 10/12/2019

All members of Grievance Redressal Cell are informed that a meeting will be held on 14/12/2019 at Principal Chamber from 2 p.m. All members are requested to present the said meeting positively.

  
Signature of Convenor

  
Signature of Principal

PRINCIPAL  
SURI VIDYASAGAR COLLEGE



### Invitee Member:

1. Head Clerk, Day & Evening
2. Prasenjit Saha, Mathematics.

219-20

## Meeting Resolution Book.

Serial No of Meeting:-

Date of Meeting:- 14/12/2019

Venue of Meeting:- Principal Chamber. Time of Meeting:- 2 p.m.

### Name of Members Present.

- |                                  |                              |
|----------------------------------|------------------------------|
| 1. J.K. Panick                   | 6. Sanjib Mondal             |
| 2. <del>Shatabdi</del> 14/12/19. | 7. Boreen chandra Mondal     |
| 3. Haradwan Mondal               | 8. Subarna Mondal            |
| 4. Prasenjit Saha                | 9. <del>Subarna</del> Mondal |
| 5. Malay Das                     | 10.                          |

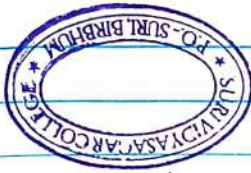
### Resolution Adopted:

In 14/12/2019, meeting of Grievance Redressal Cell was held at Principal Chamber from 2 p.m. The complaints lodged by the students were discussed and found out the way of solution of grievance issues.

<u>Sl No</u>	<u>Date of Complaint</u>	<u>Issue of Complain</u>	<u>Students Name</u>	<u>Action Taken with date</u>
1.	26/07/19	Fans and light are not working properly in room no. #185 CD A/99	Begam Ajija Salma (ENQH) 2018010 (32642)	Issues taken <sup>(30/07/19)</sup> up with electrician solved through replacement/new connection.
2.	20/08/2019	Cleanliness of ladies toilet Anubindo Bhawan	Sangphi Saha (PHH) 2017010 (32046)	Action taken on 21/08/2019, sent to concerned person for redressal & solved.

Sl No	Date of Complain	Issue of complain	Student Name	Action taken with date.
3.	18/11/2019	cleanliness of room no NR2 on 19/11/19 cleaning of branches concerned staff requested to look into the matter & solve.	Ranjana Bagdip (PLSH) 201701032017	Grievance submit on 19/11/19 cleanliness of branches, concerned staff requested to look into matter resolved.

Shetty  
19/11/19



J. S. Saini  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE



2019-20/2020-21 (Lockdown Period)

The Grievance submitted by the students in lockdown periods due to facing network issues during online classes are following:

Sl. No.	Date of Complaint	Issue of Complaints	Students Name	Action Taken with Date
1.	14.05.2020	Voice break during Online Classes	Fariddin Ali Khan (CHMH) 201901032381	Action taken date: 15.05.2020 Teaching faculty requested to be more patient, understanding and provide written note soft copy in case of such issues.
2.	08.06.2020	Poor internet during Online classes	Momsumi Kora (B.A. Gen) 201901031726	Action taken date: 10.06.2020 Teaching Faculty provide to <del>written</del> provide written /PDF note and /recorded lecture in case of demand. This problem is not entirely in control of college authorities

Sl. No.	Date of Complaints	Issue of Complaints	Students Name	Action taken with Date
3.	18.07.2020	Unable to Google Classroom	Disha Mandal (BOTH) 201801034284	Action Taken date: 16.07.2020 Teaching Faculty requested to take a demo class on how to use Google Classroom. Issue resolved.
4.	11.07.2020	Poor internet during office hours in remote village	Hasna Zeba (BOTH) 201901032383	Action taken date: 15.07.2020 Teaching faculty advise to provide PDF note, recorded lecture video file in Google Classroom. This problem is not entirely in control of College authorities.

Shree



J. K. Saini  
PRINCIPAL  
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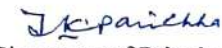
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## NOTICE

Date: 05/04/2022

All members of Grievance Redressal Cell are informed that a meeting will be held on 12/04/2022 at Principal Chamber from 2 p.m. All members are requested to present the said meeting positively.

  
Signature of Convenor

  
Signature of Principal

PRINCIPAL  
SURI VIDYASAGAR COLLEGE



### Invitee Member:

1. Head Clerk, Day & Evening
2. Prasenjit Saha, Mathematics.

2021-22

## Meeting Resolution Book:

Serial No. of Meeting:

Date of Meeting: 12.04.2022

Venue of meeting: Principal Chamber

Time: 2 PM.

Name of Member Present.

- |                    |                             |
|--------------------|-----------------------------|
| 1. Jkpaichho       | 6. Prasenjit Saha           |
| 2. Chaitali Bagdi  | 7. Borun Chandra Mondal     |
| 3. Sanjib Mondal   | 8. Sachin Mondal            |
| 4. Malay Das       | 9. <del>Sanjib Mondal</del> |
| 5. Haradhan Mondal | 10. -                       |

### Resolution Adopted

A meeting of Grievance Redressal Cell held on 12.04.2022 and discussed the following issues:

Date of complaints: 26.03.2022

Name of the student: Chaitali Bagdi, B.A. Gen.  
201901031452

Issue of Complaints: Dirty and smelly toilet

Action taken date: 02.04.2022

Concerned staff requested to be more alert. Users also advised to take more care and not throw random paper, polythene etc. In or near toilet and drain. Issue resolved.

Chaitali Bagdi  
12/04/22



Jkpaichho  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE



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## NOTICE

Date: 22/06/2022

All members of Grievance Redressal Cell are informed that a meeting will be held on 25/06/2022 at Principal Chamber from 3 p.m. All members are requested to present the said meeting positively.

*Shatter*  
22/6/22  
Signature of Convenor

*J. K. Paikra*  
Signature of Principal

PRINCIPAL  
SURI VIDYASAGAR COLLEGE



### Invitee Member:

1. Head Clerk, Day & Evening
2. Prasenjit Saha, Mathematics,

# Meeting Resolution Book

Serial No of Meeting :-  
Venue of Meeting :-

Date of Meeting :- 25/06/2022  
Time :-

## Name of Member Present.

- |                                   |                       |
|-----------------------------------|-----------------------|
| 1. J. K. Panigrahi                | 6. Sanjay Mondal      |
| 2. <del>Chatterjee</del> 25/06/22 | 7. B. K. Mohan Mondal |
| 3. Malay Das                      | 8. Haradwan Mondal    |
| 4. <del>Saha</del> 25/06/22       | 9. S. K. Mondal       |
| 5. Prasenjit Saha                 | 10.                   |

## Resolution Adopted

A meeting held on 25/06/2022, the Grievance Redressal cell discussed the following issues.

Date of Complaints :- 17/05/2022

Name of Students :- Britam Mondal (PEDG)  
(202001031802)

Issue of complaint :- Request for additional gym equipment, extension of gym timings

Action Taken :- On 30/05/2022, timing Date modified through discussion with users and gymnasium caretakers as issue is solved.

Chatterjee  
25/06/22



J. K. Panigrahi  
PRINCIPAL  
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## NOTICE

Date: 06/12/2022

All members of Grievance Redressal Cell are informed that a meeting will be held on 09/12/2022 at Principal Chamber from 2 p.m. All members are requested to present the said meeting positively.

*Shakti*  
06/12/22  
Signature of Convenor



*J. K. Pradhan*  
Signature of Principal  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE

### Invitee Member:

1. Head Clerk, Day & Evening
2. Prasenjit Saha, Mathematics.

2022-23

## Meeting Resolution Book

Serial no of Meeting:- Dated of Meeting:- 09/12/2022  
Venue of meeting:- Principdchakra Time:- 2 p.m

### Name of Member Present.

- |                      |                              |
|----------------------|------------------------------|
| 1. J. P. Saha        | 6.                           |
| 2. Shatabdi 09/12/22 | 7. Boreun Chandra Mondal     |
| 3. Malay Das         | 8. Subroto Mondal            |
| 4. Sanjay Mondal     | 9. <del>Subroto Mondal</del> |
| 5. Prasenjit Saha    | 10. Haracharan Mondal        |

### Resolution Adopted.

Meeting of Grievance Redressal Cell was held on 09/12/2022 as following issues are resolved on account of students complaints.

Date of complain:- 22/08/2022

Student Name:- Doli Mondal (B. A. Gen)  
(202101039763)

Issue of complain :- cleanliness of ladies toilet (ladies common room)

Action taken with g Date Action taken on 23/08/2022  
Concern staff alert as solved.

Shatabdi  
09/12/22



J. P. Saha  
PRINCIPAL  
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## NOTICE

Date 21/06/2023

All members of Grievance Redressal Cell are informed that a meeting will be held on 24/06/2023 at Principal Chamber from 2 p.m. All members are requested to present the said meeting positively.

  
Signature of Convener

  
Signature of Principal

PRINCIPAL  
SURI VIDYASAGAR COLLEGE



Invitee Member:

1. Head Clerk, Day & Evening
2. Prasenjit Saha, Mathematics.

## Meeting Resolution Book

Serial No. of Meeting: \_\_\_\_\_ Date of Meeting: 24.06.2023  
 Venue of Meeting: Principal Chamber Time: 2 P.M.

### Name of Member Present.

- |  |   |
|--|---|
| 1. <del>Dr. Paikra</del><br>2. Sanjib Mondal<br>3. <del>Dhutta</del> 24/6/23,<br>4. Mahay Das<br>5. Prasenjit Saha | 6. Horadhan Mondal<br>7. Borein chandra Mondal<br>8. Indrosi Mondal<br>9. <del>...</del> 24/6/23<br>10. _____ |
|--|---|

### Resolution Adopted

Meeting of Grievance Redressal Cell was held on 24.06.2023 and following issues are resolved on account of students complaints:

Sl. No.	Date of Complaints	Student's Name	Issue of Complaint	Action taken with date
1.	18.03.2023	Papia Bittal (SNSH) 202001031113	Water purification system is not working (In front of H85)	Action taken date: 23.03.2023 Consulted relevant maintainance staff and resolved.
2.	03.04.2023	Yasin Khan (PEDG) 202201035210	Demand for more sports goods.	Action taken date: 06.04.2023 Placed in sport comittee for purchase as per fund availability.

*Dhutta*  
24/6/23.



*Dr. Paikra*  
PRINCIPAL  
SURI VIDYASAGAR COLLEGE